



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
12	March 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2021	NA	NA	NA	NA
2	June 2021	NA	NA	NA	NA
3	July 2021	NA	NA	NA	NA
4	August 2021	NA	NA	NA	NA
5	September 2021	NA	NA	NA	NA
6	October 2021	NA	NA	NA	NA
7	November 2021	NA	NA	NA	NA
8	December 2021	NA	NA	NA	NA
9	January 2022	NA	NA	NA	NA
10	February 2022	NA	NA	NA	NA
11	March 2022	NA	NA	NA	NA
12	April 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2021	NA	NA	NA	NA
2	July 2021	NA	NA	NA	NA
3	August 2021	NA	NA	NA	NA
4	September 2021	NA	NA	NA	NA
5	October 2021	NA	NA	NA	NA
6	November 2021	NA	NA	NA	NA
7	December 2021	NA	NA	NA	NA
8	January 2022	NA	NA	NA	NA
9	February 2022	NA	NA	NA	NA
10	March 2022	NA	NA	NA	NA
11	April 2022	NA	NA	NA	NA
12	May 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2021	NA	NA	NA	NA
2	August 2021	NA	NA	NA	NA
3	September 2021	NA	NA	NA	NA
4	October 2021	NA	NA	NA	NA
5	November 2021	NA	NA	NA	NA
6	December 2021	NA	NA	NA	NA
7	January 2022	NA	NA	NA	NA
8	February 2022	NA	NA	NA	NA
9	March 2022	NA	NA	NA	NA
10	April 2022	NA	NA	NA	NA
11	May 2022	NA	NA	NA	NA
12	June 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2021	NA	NA	NA	NA
2	September 2021	NA	NA	NA	NA
3	October 2021	NA	NA	NA	NA
4	November 2021	NA	NA	NA	NA
5	December 2021	NA	NA	NA	NA
6	January 2022	NA	NA	NA	NA
7	February 2022	NA	NA	NA	NA
8	March 2022	NA	NA	NA	NA
9	April 2022	NA	NA	NA	NA
10	May 2022	NA	NA	NA	NA
11	June 2022	NA	NA	NA	NA
12	July 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2021	NA	NA	NA	NA
2	October 2021	NA	NA	NA	NA
3	November 2021	NA	NA	NA	NA
4	December 2021	NA	NA	NA	NA
5	January 2022	NA	NA	NA	NA
6	February 2022	NA	NA	NA	NA
7	March 2022	NA	NA	NA	NA
8	April 2022	NA	NA	NA	NA
9	May 2022	NA	NA	NA	NA
10	June 2022	NA	NA	NA	NA
11	July 2022	NA	NA	NA	NA
12	August 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2021	NA	NA	NA	NA
2	November 2021	NA	NA	NA	NA
3	December 2021	NA	NA	NA	NA
4	January 2022	NA	NA	NA	NA
5	February 2022	NA	NA	NA	NA
6	March 2022	NA	NA	NA	NA
7	April 2022	NA	NA	NA	NA
8	May 2022	NA	NA	NA	NA
9	June 2022	NA	NA	NA	NA
10	July 2022	NA	NA	NA	NA
11	August 2022	NA	NA	NA	NA
12	September 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2021	NA	NA	NA	NA
2	December 2021	NA	NA	NA	NA
3	January 2022	NA	NA	NA	NA
4	February 2022	NA	NA	NA	NA
5	March 2022	NA	NA	NA	NA
6	April 2022	NA	NA	NA	NA
7	May 2022	NA	NA	NA	NA
8	June 2022	NA	NA	NA	NA
9	July 2022	NA	NA	NA	NA
10	August 2022	NA	NA	NA	NA
11	September 2022	NA	NA	NA	NA
12	October 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

\As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2021	NA	NA	NA	NA
2	January 2022	NA	NA	NA	NA
3	February 2022	NA	NA	NA	NA
4	March 2022	NA	NA	NA	NA
5	April 2022	NA	NA	NA	NA
6	May 2022	NA	NA	NA	NA
7	June 2022	NA	NA	NA	NA
8	July 2022	NA	NA	NA	NA
9	August 2022	NA	NA	NA	NA
10	September 2022	NA	NA	NA	NA
11	October 2022	NA	NA	NA	NA
12	November 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2022	NA	NA	NA	NA
2	February 2022	NA	NA	NA	NA
3	March 2022	NA	NA	NA	NA
4	April 2022	NA	NA	NA	NA
5	May 2022	NA	NA	NA	NA
6	June 2022	NA	NA	NA	NA
7	July 2022	NA	NA	NA	NA
8	August 2022	NA	NA	NA	NA
9	September 2022	NA	NA	NA	NA
10	October 2022	NA	NA	NA	NA
11	November 2022	NA	NA	NA	NA
12	December 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2022	NA	NA	NA	NA
2	March 2022	NA	NA	NA	NA
3	April 2022	NA	NA	NA	NA
4	May 2022	NA	NA	NA	NA
5	June 2022	NA	NA	NA	NA
6	July 2022	NA	NA	NA	NA
7	August 2022	NA	NA	NA	NA
8	September 2022	NA	NA	NA	NA
9	October 2022	NA	NA	NA	NA
10	November 2022	NA	NA	NA	NA
11	December 2022	NA	NA	NA	NA
12	January 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2022	NA	NA	NA	NA
2	April 2022	NA	NA	NA	NA
3	May 2022	NA	NA	NA	NA
4	June 2022	NA	NA	NA	NA
5	July 2022	NA	NA	NA	NA
6	August 2022	NA	NA	NA	NA
7	September 2022	NA	NA	NA	NA
8	October 2022	NA	NA	NA	NA
9	November 2022	NA	NA	NA	NA
10	December 2022	NA	NA	NA	NA
11	January 2023	NA	NA	NA	NA
12	February 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2022	NA	NA	NA	NA
2	May 2022	NA	NA	NA	NA
3	June 2022	NA	NA	NA	NA
4	July 2022	NA	NA	NA	NA
5	August 2022	NA	NA	NA	NA
6	September 2022	NA	NA	NA	NA
7	October 2022	NA	NA	NA	NA
8	November 2022	NA	NA	NA	NA
9	December 2022	NA	NA	NA	NA
10	January 2023	NA	NA	NA	NA
11	February 2023	NA	NA	NA	NA
12	March 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	Na	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2022	NA	NA	NA	NA
2	June 2022	NA	NA	NA	NA
3	July 2022	NA	NA	NA	NA
4	August 2022	NA	NA	NA	NA
5	September 2022	NA	NA	NA	NA
6	October 2022	NA	NA	NA	NA
7	November 2022	NA	NA	NA	NA
8	December 2022	NA	NA	NA	NA
9	January 2023	NA	NA	NA	NA
10	February 2023	NA	NA	NA	NA
11	March 2023	NA	NA	NA	NA
12	April 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2022	NA	NA	NA	NA
2	July 2022	NA	NA	NA	NA
3	August 2022	NA	NA	NA	NA
4	September 2022	NA	NA	NA	NA
5	October 2022	NA	NA	NA	NA
6	November 2022	NA	NA	NA	NA
7	December 2022	NA	NA	NA	NA
8	January 2023	NA	NA	NA	NA
9	February 2023	NA	NA	NA	NA
10	March 2023	NA	NA	NA	NA
11	April 2023	NA	NA	NA	NA
12	May 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2022	NA	NA	NA	NA
2	August 2022	NA	NA	NA	NA
3	September 2022	NA	NA	NA	NA
4	October 2022	NA	NA	NA	NA
5	November 2022	NA	NA	NA	NA
6	December 2022	NA	NA	NA	NA
7	January 2023	NA	NA	NA	NA
8	February 2023	NA	NA	NA	NA
9	March 2023	NA	NA	NA	NA
10	April 2023	NA	NA	NA	NA
11	May 2023	NA	NA	NA	NA
12	June 2023				
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2022	NA	NA	NA	NA
2	September 2022	NA	NA	NA	NA
3	October 2022	NA	NA	NA	NA
4	November 2022	NA	NA	NA	NA
5	December 2022	NA	NA	NA	NA
6	January 2023	NA	NA	NA	NA
7	February 2023	NA	NA	NA	NA
8	March 2023	NA	NA	NA	NA
9	April 2023	NA	NA	NA	NA
10	May 2023	NA	NA	NA	NA
11	June 2023	NA	NA	NA	NA
12	July 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2022	NA	NA	NA	NA
2	October 2022	NA	NA	NA	NA
3	November 2022	NA	NA	NA	NA
4	December 2022	NA	NA	NA	NA
5	January 2023	NA	NA	NA	NA
6	February 2023	NA	NA	NA	NA
7	March 2023	NA	NA	NA	NA
8	April 2023	NA	NA	NA	NA
9	May 2023	NA	NA	NA	NA
10	June 2023	NA	NA	NA	NA
11	July 2023	NA	NA	NA	NA
12	August 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2022	NA	NA	NA	NA
2	November 2022	NA	NA	NA	NA
3	December 2022	NA	NA	NA	NA
4	January 2023	NA	NA	NA	NA
5	February 2023	NA	NA	NA	NA
6	March 2023	NA	NA	NA	NA
7	April 2023	NA	NA	NA	NA
8	May 2023	NA	NA	NA	NA
9	June 2023	NA	NA	NA	NA
10	July 2023	NA	NA	NA	NA
11	August 2023	NA	NA	NA	NA
12	September 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2022	NA	NA	NA	NA
2	December 2022	NA	NA	NA	NA
3	January 2023	NA	NA	NA	NA
4	February 2023	NA	NA	NA	NA
5	March 2023	NA	NA	NA	NA
6	April 2023	NA	NA	NA	NA
7	May 2023	NA	NA	NA	NA
8	June 2023	NA	NA	NA	NA
9	July 2023	NA	NA	NA	NA
10	August 2023	NA	NA	NA	NA
11	September 2023	NA	NA	NA	NA
12	October 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2022	NA	NA	NA	NA
2	January 2023	NA	NA	NA	NA
3	February 2023	NA	NA	NA	NA
4	March 2023	NA	NA	NA	NA
5	April 2023	NA	NA	NA	NA
6	May 2023	NA	NA	NA	NA
7	June 2023	NA	NA	NA	NA
8	July 2023	NA	NA	NA	NA
9	August 2023	NA	NA	NA	NA
10	September 2023	NA	NA	NA	NA
11	October 2023	NA	NA	NA	NA
12	November 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2023	NA	NA	NA	NA
2	February 2023	NA	NA	NA	NA
3	March 2023	NA	NA	NA	NA
4	April 2023	NA	NA	NA	NA
5	May 2023	NA	NA	NA	NA
6	June 2023	NA	NA	NA	NA
7	July 2023	NA	NA	NA	NA
8	August 2023	NA	NA	NA	NA
9	September 2023	NA	NA	NA	NA
10	October 2023	NA	NA	NA	NA
11	November 2023	NA	NA	NA	NA
12	December 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2023	NA	NA	NA	NA
2	March 2023	NA	NA	NA	NA
3	April 2023	NA	NA	NA	NA
4	May 2023	NA	NA	NA	NA
5	June 2023	NA	NA	NA	NA
6	July 2023	NA	NA	NA	NA
7	August 2023	NA	NA	NA	NA
8	September 2023	NA	NA	NA	NA
9	October 2023	NA	NA	NA	NA
10	November 2023	NA	NA	NA	NA
11	December 2023	NA	NA	NA	NA
12	January 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “*Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website*”)

Complaint Date for the month ending August 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.#Inclusive of complaints pending as on the last day of the year

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**

Complaint Date for the month ending September 2024





**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Complaint Date for the month ending October 2024

S. No	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Complaint Date for the month ending November 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

**\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year**

**Complaint Date for the month ending December 2024**

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
-------	-------	-------------------------------------	----------	------------	-----------



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
20	October 2024	NA	NA	NA	NA
21	November 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

**\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year**

**Complaint Date for the month ending January 2022**

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Regd. Office: Bhandisada Building, 2nd Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “*Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website*”)

3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
12	March 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2021	NA	NA	NA	NA
2	June 2021	NA	NA	NA	NA
3	July 2021	NA	NA	NA	NA
4	August 2021	NA	NA	NA	NA
5	September 2021	NA	NA	NA	NA
6	October 2021	NA	NA	NA	NA
7	November 2021	NA	NA	NA	NA
8	December 2021	NA	NA	NA	NA
9	January 2022	NA	NA	NA	NA
10	February 2022	NA	NA	NA	NA
11	March 2022	NA	NA	NA	NA
12	April 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2021	NA	NA	NA	NA
2	July 2021	NA	NA	NA	NA
3	August 2021	NA	NA	NA	NA
4	September 2021	NA	NA	NA	NA
5	October 2021	NA	NA	NA	NA
6	November 2021	NA	NA	NA	NA
7	December 2021	NA	NA	NA	NA
8	January 2022	NA	NA	NA	NA
9	February 2022	NA	NA	NA	NA
10	March 2022	NA	NA	NA	NA
11	April 2022	NA	NA	NA	NA
12	May 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2021	NA	NA	NA	NA
2	August 2021	NA	NA	NA	NA
3	September 2021	NA	NA	NA	NA
4	October 2021	NA	NA	NA	NA
5	November 2021	NA	NA	NA	NA
6	December 2021	NA	NA	NA	NA
7	January 2022	NA	NA	NA	NA
8	February 2022	NA	NA	NA	NA
9	March 2022	NA	NA	NA	NA
10	April 2022	NA	NA	NA	NA
11	May 2022	NA	NA	NA	NA
12	June 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2021	NA	NA	NA	NA
2	September 2021	NA	NA	NA	NA
3	October 2021	NA	NA	NA	NA
4	November 2021	NA	NA	NA	NA
5	December 2021	NA	NA	NA	NA
6	January 2022	NA	NA	NA	NA
7	February 2022	NA	NA	NA	NA
8	March 2022	NA	NA	NA	NA
9	April 2022	NA	NA	NA	NA
10	May 2022	NA	NA	NA	NA
11	June 2022	NA	NA	NA	NA
12	July 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2021	NA	NA	NA	NA
2	October 2021	NA	NA	NA	NA
3	November 2021	NA	NA	NA	NA
4	December 2021	NA	NA	NA	NA
5	January 2022	NA	NA	NA	NA
6	February 2022	NA	NA	NA	NA
7	March 2022	NA	NA	NA	NA
8	April 2022	NA	NA	NA	NA
9	May 2022	NA	NA	NA	NA
10	June 2022	NA	NA	NA	NA
11	July 2022	NA	NA	NA	NA
12	August 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2021	NA	NA	NA	NA
2	November 2021	NA	NA	NA	NA
3	December 2021	NA	NA	NA	NA
4	January 2022	NA	NA	NA	NA
5	February 2022	NA	NA	NA	NA
6	March 2022	NA	NA	NA	NA
7	April 2022	NA	NA	NA	NA
8	May 2022	NA	NA	NA	NA
9	June 2022	NA	NA	NA	NA
10	July 2022	NA	NA	NA	NA
11	August 2022	NA	NA	NA	NA
12	September 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2021	NA	NA	NA	NA
2	December 2021	NA	NA	NA	NA
3	January 2022	NA	NA	NA	NA
4	February 2022	NA	NA	NA	NA
5	March 2022	NA	NA	NA	NA
6	April 2022	NA	NA	NA	NA
7	May 2022	NA	NA	NA	NA
8	June 2022	NA	NA	NA	NA
9	July 2022	NA	NA	NA	NA
10	August 2022	NA	NA	NA	NA
11	September 2022	NA	NA	NA	NA
12	October 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

\As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2021	NA	NA	NA	NA
2	January 2022	NA	NA	NA	NA
3	February 2022	NA	NA	NA	NA
4	March 2022	NA	NA	NA	NA
5	April 2022	NA	NA	NA	NA
6	May 2022	NA	NA	NA	NA
7	June 2022	NA	NA	NA	NA
8	July 2022	NA	NA	NA	NA
9	August 2022	NA	NA	NA	NA
10	September 2022	NA	NA	NA	NA
11	October 2022	NA	NA	NA	NA
12	November 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2022	NA	NA	NA	NA
2	February 2022	NA	NA	NA	NA
3	March 2022	NA	NA	NA	NA
4	April 2022	NA	NA	NA	NA
5	May 2022	NA	NA	NA	NA
6	June 2022	NA	NA	NA	NA
7	July 2022	NA	NA	NA	NA
8	August 2022	NA	NA	NA	NA
9	September 2022	NA	NA	NA	NA
10	October 2022	NA	NA	NA	NA
11	November 2022	NA	NA	NA	NA
12	December 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2022	NA	NA	NA	NA
2	March 2022	NA	NA	NA	NA
3	April 2022	NA	NA	NA	NA
4	May 2022	NA	NA	NA	NA
5	June 2022	NA	NA	NA	NA
6	July 2022	NA	NA	NA	NA
7	August 2022	NA	NA	NA	NA
8	September 2022	NA	NA	NA	NA
9	October 2022	NA	NA	NA	NA
10	November 2022	NA	NA	NA	NA
11	December 2022	NA	NA	NA	NA
12	January 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2022	NA	NA	NA	NA
2	April 2022	NA	NA	NA	NA
3	May 2022	NA	NA	NA	NA
4	June 2022	NA	NA	NA	NA
5	July 2022	NA	NA	NA	NA
6	August 2022	NA	NA	NA	NA
7	September 2022	NA	NA	NA	NA
8	October 2022	NA	NA	NA	NA
9	November 2022	NA	NA	NA	NA
10	December 2022	NA	NA	NA	NA
11	January 2023	NA	NA	NA	NA
12	February 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2022	NA	NA	NA	NA
2	May 2022	NA	NA	NA	NA
3	June 2022	NA	NA	NA	NA
4	July 2022	NA	NA	NA	NA
5	August 2022	NA	NA	NA	NA
6	September 2022	NA	NA	NA	NA
7	October 2022	NA	NA	NA	NA
8	November 2022	NA	NA	NA	NA
9	December 2022	NA	NA	NA	NA
10	January 2023	NA	NA	NA	NA
11	February 2023	NA	NA	NA	NA
12	March 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	Na	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2022	NA	NA	NA	NA
2	June 2022	NA	NA	NA	NA
3	July 2022	NA	NA	NA	NA
4	August 2022	NA	NA	NA	NA
5	September 2022	NA	NA	NA	NA
6	October 2022	NA	NA	NA	NA
7	November 2022	NA	NA	NA	NA
8	December 2022	NA	NA	NA	NA
9	January 2023	NA	NA	NA	NA
10	February 2023	NA	NA	NA	NA
11	March 2023	NA	NA	NA	NA
12	April 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2022	NA	NA	NA	NA
2	July 2022	NA	NA	NA	NA
3	August 2022	NA	NA	NA	NA
4	September 2022	NA	NA	NA	NA
5	October 2022	NA	NA	NA	NA
6	November 2022	NA	NA	NA	NA
7	December 2022	NA	NA	NA	NA
8	January 2023	NA	NA	NA	NA
9	February 2023	NA	NA	NA	NA
10	March 2023	NA	NA	NA	NA
11	April 2023	NA	NA	NA	NA
12	May 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2022	NA	NA	NA	NA
2	August 2022	NA	NA	NA	NA
3	September 2022	NA	NA	NA	NA
4	October 2022	NA	NA	NA	NA
5	November 2022	NA	NA	NA	NA
6	December 2022	NA	NA	NA	NA
7	January 2023	NA	NA	NA	NA
8	February 2023	NA	NA	NA	NA
9	March 2023	NA	NA	NA	NA
10	April 2023	NA	NA	NA	NA
11	May 2023	NA	NA	NA	NA
12	June 2023				
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2022	NA	NA	NA	NA
2	September 2022	NA	NA	NA	NA
3	October 2022	NA	NA	NA	NA
4	November 2022	NA	NA	NA	NA
5	December 2022	NA	NA	NA	NA
6	January 2023	NA	NA	NA	NA
7	February 2023	NA	NA	NA	NA
8	March 2023	NA	NA	NA	NA
9	April 2023	NA	NA	NA	NA
10	May 2023	NA	NA	NA	NA
11	June 2023	NA	NA	NA	NA
12	July 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2022	NA	NA	NA	NA
2	October 2022	NA	NA	NA	NA
3	November 2022	NA	NA	NA	NA
4	December 2022	NA	NA	NA	NA
5	January 2023	NA	NA	NA	NA
6	February 2023	NA	NA	NA	NA
7	March 2023	NA	NA	NA	NA
8	April 2023	NA	NA	NA	NA
9	May 2023	NA	NA	NA	NA
10	June 2023	NA	NA	NA	NA
11	July 2023	NA	NA	NA	NA
12	August 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2022	NA	NA	NA	NA
2	November 2022	NA	NA	NA	NA
3	December 2022	NA	NA	NA	NA
4	January 2023	NA	NA	NA	NA
5	February 2023	NA	NA	NA	NA
6	March 2023	NA	NA	NA	NA
7	April 2023	NA	NA	NA	NA
8	May 2023	NA	NA	NA	NA
9	June 2023	NA	NA	NA	NA
10	July 2023	NA	NA	NA	NA
11	August 2023	NA	NA	NA	NA
12	September 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2022	NA	NA	NA	NA
2	December 2022	NA	NA	NA	NA
3	January 2023	NA	NA	NA	NA
4	February 2023	NA	NA	NA	NA
5	March 2023	NA	NA	NA	NA
6	April 2023	NA	NA	NA	NA
7	May 2023	NA	NA	NA	NA
8	June 2023	NA	NA	NA	NA
9	July 2023	NA	NA	NA	NA
10	August 2023	NA	NA	NA	NA
11	September 2023	NA	NA	NA	NA
12	October 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2022	NA	NA	NA	NA
2	January 2023	NA	NA	NA	NA
3	February 2023	NA	NA	NA	NA
4	March 2023	NA	NA	NA	NA
5	April 2023	NA	NA	NA	NA
6	May 2023	NA	NA	NA	NA
7	June 2023	NA	NA	NA	NA
8	July 2023	NA	NA	NA	NA
9	August 2023	NA	NA	NA	NA
10	September 2023	NA	NA	NA	NA
11	October 2023	NA	NA	NA	NA
12	November 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2023	NA	NA	NA	NA
2	February 2023	NA	NA	NA	NA
3	March 2023	NA	NA	NA	NA
4	April 2023	NA	NA	NA	NA
5	May 2023	NA	NA	NA	NA
6	June 2023	NA	NA	NA	NA
7	July 2023	NA	NA	NA	NA
8	August 2023	NA	NA	NA	NA
9	September 2023	NA	NA	NA	NA
10	October 2023	NA	NA	NA	NA
11	November 2023	NA	NA	NA	NA
12	December 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2023	NA	NA	NA	NA
2	March 2023	NA	NA	NA	NA
3	April 2023	NA	NA	NA	NA
4	May 2023	NA	NA	NA	NA
5	June 2023	NA	NA	NA	NA
6	July 2023	NA	NA	NA	NA
7	August 2023	NA	NA	NA	NA
8	September 2023	NA	NA	NA	NA
9	October 2023	NA	NA	NA	NA
10	November 2023	NA	NA	NA	NA
11	December 2023	NA	NA	NA	NA
12	January 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “*Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website*”)

Complaint Date for the month ending August 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.#Inclusive of complaints pending as on the last day of the year

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**

Complaint Date for the month ending September 2024



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Complaint Date for the month ending October 2024

S. No	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Complaint Date for the month ending November 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

**Complaint Date for the month ending December 2024**

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
-------	-------	-------------------------------------	----------	------------	-----------



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
20	October 2024	NA	NA	NA	NA
21	November 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

**\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year**

**Complaint Date for the month ending January 2022**

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**  
**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
-------	-------	-------------------------------------	----------	------------	-----------





**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2021	NA	NA	NA	NA
2	May 2021	NA	NA	NA	NA
3	June 2021	NA	NA	NA	NA
4	July 2021	NA	NA	NA	NA
5	August 2021	NA	NA	NA	NA
6	September 2021	NA	NA	NA	NA
7	October 2021	NA	NA	NA	NA
8	November 2021	NA	NA	NA	NA
9	December 2021	NA	NA	NA	NA
10	January 2022	NA	NA	NA	NA
11	February 2022	NA	NA	NA	NA
12	March 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2021	NA	NA	NA	NA
2	June 2021	NA	NA	NA	NA
3	July 2021	NA	NA	NA	NA
4	August 2021	NA	NA	NA	NA
5	September 2021	NA	NA	NA	NA
6	October 2021	NA	NA	NA	NA
7	November 2021	NA	NA	NA	NA
8	December 2021	NA	NA	NA	NA
9	January 2022	NA	NA	NA	NA
10	February 2022	NA	NA	NA	NA
11	March 2022	NA	NA	NA	NA
12	April 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2021	NA	NA	NA	NA
2	July 2021	NA	NA	NA	NA
3	August 2021	NA	NA	NA	NA
4	September 2021	NA	NA	NA	NA
5	October 2021	NA	NA	NA	NA
6	November 2021	NA	NA	NA	NA
7	December 2021	NA	NA	NA	NA
8	January 2022	NA	NA	NA	NA
9	February 2022	NA	NA	NA	NA
10	March 2022	NA	NA	NA	NA
11	April 2022	NA	NA	NA	NA
12	May 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2021	NA	NA	NA	NA
2	August 2021	NA	NA	NA	NA
3	September 2021	NA	NA	NA	NA
4	October 2021	NA	NA	NA	NA
5	November 2021	NA	NA	NA	NA
6	December 2021	NA	NA	NA	NA
7	January 2022	NA	NA	NA	NA
8	February 2022	NA	NA	NA	NA
9	March 2022	NA	NA	NA	NA
10	April 2022	NA	NA	NA	NA
11	May 2022	NA	NA	NA	NA
12	June 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2021	NA	NA	NA	NA
2	September 2021	NA	NA	NA	NA
3	October 2021	NA	NA	NA	NA
4	November 2021	NA	NA	NA	NA
5	December 2021	NA	NA	NA	NA
6	January 2022	NA	NA	NA	NA
7	February 2022	NA	NA	NA	NA
8	March 2022	NA	NA	NA	NA
9	April 2022	NA	NA	NA	NA
10	May 2022	NA	NA	NA	NA
11	June 2022	NA	NA	NA	NA
12	July 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2021	NA	NA	NA	NA
2	October 2021	NA	NA	NA	NA
3	November 2021	NA	NA	NA	NA
4	December 2021	NA	NA	NA	NA
5	January 2022	NA	NA	NA	NA
6	February 2022	NA	NA	NA	NA
7	March 2022	NA	NA	NA	NA
8	April 2022	NA	NA	NA	NA
9	May 2022	NA	NA	NA	NA
10	June 2022	NA	NA	NA	NA
11	July 2022	NA	NA	NA	NA
12	August 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2021	NA	NA	NA	NA
2	November 2021	NA	NA	NA	NA
3	December 2021	NA	NA	NA	NA
4	January 2022	NA	NA	NA	NA
5	February 2022	NA	NA	NA	NA
6	March 2022	NA	NA	NA	NA
7	April 2022	NA	NA	NA	NA
8	May 2022	NA	NA	NA	NA
9	June 2022	NA	NA	NA	NA
10	July 2022	NA	NA	NA	NA
11	August 2022	NA	NA	NA	NA
12	September 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2021	NA	NA	NA	NA
2	December 2021	NA	NA	NA	NA
3	January 2022	NA	NA	NA	NA
4	February 2022	NA	NA	NA	NA
5	March 2022	NA	NA	NA	NA
6	April 2022	NA	NA	NA	NA
7	May 2022	NA	NA	NA	NA
8	June 2022	NA	NA	NA	NA
9	July 2022	NA	NA	NA	NA
10	August 2022	NA	NA	NA	NA
11	September 2022	NA	NA	NA	NA
12	October 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

\As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2022

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2021	NA	NA	NA	NA
2	January 2022	NA	NA	NA	NA
3	February 2022	NA	NA	NA	NA
4	March 2022	NA	NA	NA	NA
5	April 2022	NA	NA	NA	NA
6	May 2022	NA	NA	NA	NA
7	June 2022	NA	NA	NA	NA
8	July 2022	NA	NA	NA	NA
9	August 2022	NA	NA	NA	NA
10	September 2022	NA	NA	NA	NA
11	October 2022	NA	NA	NA	NA
12	November 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2022	NA	NA	NA	NA
2	February 2022	NA	NA	NA	NA
3	March 2022	NA	NA	NA	NA
4	April 2022	NA	NA	NA	NA
5	May 2022	NA	NA	NA	NA
6	June 2022	NA	NA	NA	NA
7	July 2022	NA	NA	NA	NA
8	August 2022	NA	NA	NA	NA
9	September 2022	NA	NA	NA	NA
10	October 2022	NA	NA	NA	NA
11	November 2022	NA	NA	NA	NA
12	December 2022	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2022	NA	NA	NA	NA
2	March 2022	NA	NA	NA	NA
3	April 2022	NA	NA	NA	NA
4	May 2022	NA	NA	NA	NA
5	June 2022	NA	NA	NA	NA
6	July 2022	NA	NA	NA	NA
7	August 2022	NA	NA	NA	NA
8	September 2022	NA	NA	NA	NA
9	October 2022	NA	NA	NA	NA
10	November 2022	NA	NA	NA	NA
11	December 2022	NA	NA	NA	NA
12	January 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2022	NA	NA	NA	NA
2	April 2022	NA	NA	NA	NA
3	May 2022	NA	NA	NA	NA
4	June 2022	NA	NA	NA	NA
5	July 2022	NA	NA	NA	NA
6	August 2022	NA	NA	NA	NA
7	September 2022	NA	NA	NA	NA
8	October 2022	NA	NA	NA	NA
9	November 2022	NA	NA	NA	NA
10	December 2022	NA	NA	NA	NA
11	January 2023	NA	NA	NA	NA
12	February 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2019-20	NA	NA	NA	NA
2	2020-21	NA	NA	NA	NA
3	2021-22	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2022	NA	NA	NA	NA
2	May 2022	NA	NA	NA	NA
3	June 2022	NA	NA	NA	NA
4	July 2022	NA	NA	NA	NA
5	August 2022	NA	NA	NA	NA
6	September 2022	NA	NA	NA	NA
7	October 2022	NA	NA	NA	NA
8	November 2022	NA	NA	NA	NA
9	December 2022	NA	NA	NA	NA
10	January 2023	NA	NA	NA	NA
11	February 2023	NA	NA	NA	NA
12	March 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	Na	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	May 2022	NA	NA	NA	NA
2	June 2022	NA	NA	NA	NA
3	July 2022	NA	NA	NA	NA
4	August 2022	NA	NA	NA	NA
5	September 2022	NA	NA	NA	NA
6	October 2022	NA	NA	NA	NA
7	November 2022	NA	NA	NA	NA
8	December 2022	NA	NA	NA	NA
9	January 2023	NA	NA	NA	NA
10	February 2023	NA	NA	NA	NA
11	March 2023	NA	NA	NA	NA
12	April 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	June 2022	NA	NA	NA	NA
2	July 2022	NA	NA	NA	NA
3	August 2022	NA	NA	NA	NA
4	September 2022	NA	NA	NA	NA
5	October 2022	NA	NA	NA	NA
6	November 2022	NA	NA	NA	NA
7	December 2022	NA	NA	NA	NA
8	January 2023	NA	NA	NA	NA
9	February 2023	NA	NA	NA	NA
10	March 2023	NA	NA	NA	NA
11	April 2023	NA	NA	NA	NA
12	May 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	July 2022	NA	NA	NA	NA
2	August 2022	NA	NA	NA	NA
3	September 2022	NA	NA	NA	NA
4	October 2022	NA	NA	NA	NA
5	November 2022	NA	NA	NA	NA
6	December 2022	NA	NA	NA	NA
7	January 2023	NA	NA	NA	NA
8	February 2023	NA	NA	NA	NA
9	March 2023	NA	NA	NA	NA
10	April 2023	NA	NA	NA	NA
11	May 2023	NA	NA	NA	NA
12	June 2023				
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	August 2022	NA	NA	NA	NA
2	September 2022	NA	NA	NA	NA
3	October 2022	NA	NA	NA	NA
4	November 2022	NA	NA	NA	NA
5	December 2022	NA	NA	NA	NA
6	January 2023	NA	NA	NA	NA
7	February 2023	NA	NA	NA	NA
8	March 2023	NA	NA	NA	NA
9	April 2023	NA	NA	NA	NA
10	May 2023	NA	NA	NA	NA
11	June 2023	NA	NA	NA	NA
12	July 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	September 2022	NA	NA	NA	NA
2	October 2022	NA	NA	NA	NA
3	November 2022	NA	NA	NA	NA
4	December 2022	NA	NA	NA	NA
5	January 2023	NA	NA	NA	NA
6	February 2023	NA	NA	NA	NA
7	March 2023	NA	NA	NA	NA
8	April 2023	NA	NA	NA	NA
9	May 2023	NA	NA	NA	NA
10	June 2023	NA	NA	NA	NA
11	July 2023	NA	NA	NA	NA
12	August 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	October 2022	NA	NA	NA	NA
2	November 2022	NA	NA	NA	NA
3	December 2022	NA	NA	NA	NA
4	January 2023	NA	NA	NA	NA
5	February 2023	NA	NA	NA	NA
6	March 2023	NA	NA	NA	NA
7	April 2023	NA	NA	NA	NA
8	May 2023	NA	NA	NA	NA
9	June 2023	NA	NA	NA	NA
10	July 2023	NA	NA	NA	NA
11	August 2023	NA	NA	NA	NA
12	September 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	November 2022	NA	NA	NA	NA
2	December 2022	NA	NA	NA	NA
3	January 2023	NA	NA	NA	NA
4	February 2023	NA	NA	NA	NA
5	March 2023	NA	NA	NA	NA
6	April 2023	NA	NA	NA	NA
7	May 2023	NA	NA	NA	NA
8	June 2023	NA	NA	NA	NA
9	July 2023	NA	NA	NA	NA
10	August 2023	NA	NA	NA	NA
11	September 2023	NA	NA	NA	NA
12	October 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2023

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	December 2022	NA	NA	NA	NA
2	January 2023	NA	NA	NA	NA
3	February 2023	NA	NA	NA	NA
4	March 2023	NA	NA	NA	NA
5	April 2023	NA	NA	NA	NA
6	May 2023	NA	NA	NA	NA
7	June 2023	NA	NA	NA	NA
8	July 2023	NA	NA	NA	NA
9	August 2023	NA	NA	NA	NA
10	September 2023	NA	NA	NA	NA
11	October 2023	NA	NA	NA	NA
12	November 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**





LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	January 2023	NA	NA	NA	NA
2	February 2023	NA	NA	NA	NA
3	March 2023	NA	NA	NA	NA
4	April 2023	NA	NA	NA	NA
5	May 2023	NA	NA	NA	NA
6	June 2023	NA	NA	NA	NA
7	July 2023	NA	NA	NA	NA
8	August 2023	NA	NA	NA	NA
9	September 2023	NA	NA	NA	NA
10	October 2023	NA	NA	NA	NA
11	November 2023	NA	NA	NA	NA
12	December 2023	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	February 2023	NA	NA	NA	NA
2	March 2023	NA	NA	NA	NA
3	April 2023	NA	NA	NA	NA
4	May 2023	NA	NA	NA	NA
5	June 2023	NA	NA	NA	NA
6	July 2023	NA	NA	NA	NA
7	August 2023	NA	NA	NA	NA
8	September 2023	NA	NA	NA	NA
9	October 2023	NA	NA	NA	NA
10	November 2023	NA	NA	NA	NA
11	December 2023	NA	NA	NA	NA
12	January 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending March 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2020-21	NA	NA	NA	NA
2	2021-22	NA	NA	NA	NA
3	2022-23	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.**



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending April 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001.



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending May 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending June 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending July 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



LICHFL Asset Management Company Limited  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending August 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.#Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001





**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending September 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending October 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending November 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending December 2024

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2023	NA	NA	NA	NA
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
20	October 2024	NA	NA	NA	NA
21	November 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending January 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
2	April 2023	NA	NA	NA	NA
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
20	October 2024	NA	NA	NA	NA
21	November 2024	NA	NA	NA	NA
22	December 2024	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website”)

Complaint Date for the month ending February 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
3	May 2023	NA	NA	NA	NA
4	June 2023	NA	NA	NA	NA
5	July 2023	NA	NA	NA	NA
6	August 2023	NA	NA	NA	NA
7	September 2023	NA	NA	NA	NA
8	October 2023	NA	NA	NA	NA
9	November 2023	NA	NA	NA	NA
10	December 2023	NA	NA	NA	NA
11	January 2024	NA	NA	NA	NA
12	February 2024	NA	NA	NA	NA
13	March 2024	NA	NA	NA	NA
14	April 2024	NA	NA	NA	NA
15	May 2024	NA	NA	NA	NA
16	June 2024	NA	NA	NA	NA
17	July 2024	NA	NA	NA	NA
18	August 2024	NA	NA	NA	NA
19	September 2024	NA	NA	NA	NA
20	October 2024	NA	NA	NA	NA
21	November 2024	NA	NA	NA	NA
22	December 2025	NA	NA	NA	NA
23	January 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year

Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001



**LICHFL Asset Management Company Limited**  
211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051  
Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883  
Website : [www.lichflamc.com](http://www.lichflamc.com)

Annexure- B

**LICHFL HOUSING & INFRASTRUCTURE FUND**  
(a scheme of LICHFL HOUSING & INFRASTRUCTURE TRUST)

As per SEBI Circular dated December 13, 2021 and titled “*Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website*”)